



THE JOURNEY CHURCH DATA AND PRIVACY POLICY

The Journey Church is committed to protecting personal data and respect the rights of our church family and those who otherwise choose to interact with the church.

The State of Michigan does not currently have its own data and privacy laws, but The Journey values those who entrust us with their personal information and this Data and Privacy Policy describes the good practices we have put in place to comply with any applicable federal laws and appropriate ethics when we collect, store, or use your personal information.

What personal information do we collect?

This depends on how you choose to interact with us and what services you request. Some interactions require more personal information than others.

Generally, you may be asked to enter your name, marital status, email address, mailing address, and/or phone number. If you are giving tithes, offerings, or special gifts, additional banking or financial information may be necessary. For those who wish to serve at The Journey, additional information such as your social security number may be required.

If you have children that will attend the nursery or other children's church services or events, information about the child and those authorized to pick up the child will be collected. You are in control of how you choose to interact with The Journey and what information you decide to provide for our purposes.

Why do we collect personal information?

- To keep historical records of those who attend or choose to interact with the church.
- To provide pastoral support for members and others as requested.
- To provide services to the community.
- To safeguard children, young people, or adults at risk.
- To recruit, support and manage staff and volunteers.
- To maintain our church accounts and records.
- To promote our services.
- To maintain the security of property and premises.
- To respond effectively, as necessary, to first responders.
- For any other lawful reason that might require this information.



When do we collect information?

We collect personal information from you when you decide to interact with us, such as when you fill out a visitor card, subscribe to notices, fill out a prayer request, sign up to participate in a Grow Group, seek to serve or volunteer for services or events, drop off your children for service or a special event, donate to The Journey, or otherwise choose to enter information through a contact form on our website at ijourneyonline.com, or through the mobile application – Church Center.

Payment Data.

If you donate tithes, offerings, or special gifts, The Journey collects additional information for tracking, processing, and tax purposes. All electronic donation are processed and personal information is securely stored in a database through *Ministry Centered Technologies, Inc.*, doing business as *Planning Center*. They are also the organization that provides and services our mobile application Church Center. Their privacy policy, as it relates to storing your personal information on The Journey's behalf, can be found by visiting <https://www.planningcenter.com/congregant-privacy>.

How do we use your information?

Depending on how you decide to interact with The Journey, we use the information we collect from you for all the reasons stated in the section explaining why we collect personal information. We use the information to communicate with you, help personalize your experience, deliver the requested service or to process necessary transactions. For those who wish to serve at The Journey, a criminal background check is required and, after obtaining your authorization, we use your personal information to complete that investigation. You might receive periodic emails regarding prayer and praise reports, special events, Grow Groups, serving opportunities, or service information in case of weather or emergency cancellations. We also use your information to keep historical records of those who visit and regularly attend The Journey. We use the information to help keep your children safe and prevent unauthorized access to your children. If there were an emergency on church property, we may use personal information to convey data to first responders. Be assured that The Journey only uses your personal information to enhance and support the mutual relationship established between us.

How do we keep your information safe?

The Journey values your privacy and will protect your information as best we can. We have implemented reasonable technical and organizational security measures that are designed to secure your information. We limit access to your personal information to those who need the information to accomplish a specific purpose.



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Although we use technological safeguards to secure your information, no electronic platform can ever guarantee 100% that your information is secure from cybercriminals who seek to steal information and destroy lives. We will do our best to secure your information, but as with any electronic transmission, please remember there is risk involved and take appropriate steps to protect yourself. If The Journey becomes aware of a security breach, we will provide relevant information to those affected as soon as possible.

How do we share your information?

The Journey will never sell your personal information to any third-party. We share your information with trusted organizations or staff who help to manage or process services we provide. Internally, we only share as much information as is needed to complete the requested services or transactions. For example, your contact information may be shared with leadership if you've asked to participate as a volunteer. Your name could be used in an email that is sent regarding prayer requests. As mentioned above, if you donate to The Journey, some personal and financial information is shared with the agency or staff specifically tasked with processing the financial transactions. Your personal information is only shared, and is limited in scope, to the information specifically needed to provide you better or necessary services.

Additionally, if you participate in an event or gathering, The Journey may use photographs or video taken during the event to share with The Journey family, share on social media, or otherwise promote the event again in the future. If you participate and do not want your photograph included, please talk with the event coordinator or contact info@ijourneyonline.com.

If you have children, The Journey takes the safety and security of children very seriously. We will not share personal information regarding your children with anyone who has not been specifically authorized by you, or as may be needed to communicate with first responders or officials who need to provide emergency, safety and security measures for the child.

If you have children under 13 years of age, you will be asked to separately sign a photo and video designation of consent, to either grant or deny consent to use photographs or videos of your children whether posted on the church website, or on social media platforms such as Facebook and YouTube.



What are your privacy rights?

When you interact with The Journey, you give consent, whether express or implied by your participation, for the church to use your information, as needed, for all lawful purposes like those expressed in this policy. You can change or remove your consent at any time by unsubscribing to received emails, stopping your donations, asking that your information be removed by contacting info@ijourneyonline.com, or otherwise writing to:

The Journey Church
11489 Rattalee Lake Rd.
Davisburg, MI 48350

This policy has been adopted and approved by The Journey Church Administrative Leadership Team as of October 1, 2025, and will be updated as needed to comply with any new state or federal laws in the future.